

REPUBLICANS

MIKE BOST, ILLINOIS, CHAIRMAN
AUMUA AMATA COLEMAN RADEWAGEN, AMERICAN SAMOA
JACK BERGMAN, MICHIGAN
NANCY MACE, SOUTH CAROLINA
MARIANNETTE MILLER-MEEKS, IOWA
GREGORY F. MURPHY, NORTH CAROLINA
DERRICK VAN ORDEN, WISCONSIN
MORGAN LUTTRELL, TEXAS
JUAN CISCOMANI, ARIZONA
KEITH SELF, TEXAS
JEN KIGGANS, VIRGINIA
ABE HAMADEH, ARIZONA
KIMBERLYN KING-HINDS, NORTHERN MARIANA ISLANDS
TOM BARRETT, MICHIGAN

JON CLARK
STAFF DIRECTOR

U.S. House of Representatives

COMMITTEE ON VETERANS' AFFAIRS

ONE HUNDRED NINETEENTH CONGRESS

364 CANNON HOUSE OFFICE BUILDING

WASHINGTON, DC 20515

<http://veterans.house.gov>

DEMOCRATS

MARK TAKANO, CALIFORNIA, RANKING MEMBER
JULIA BROWNLEY, CALIFORNIA
CHRIS PAPPAS, NEW HAMPSHIRE
SHEILA CHERFILUS-McCORMICK, FLORIDA
MORGAN MCGARVEY, KENTUCKY
DELIA RAMIREZ, ILLINOIS
NIKKI BUDZINSKI, ILLINOIS
TIMOTHY M. KENNEDY, NEW YORK
MAXINE DEXTER, OREGON
HERB CONAWAY, NEW JERSEY
KELLY MORRISON, MINNESOTA

MATT REEL
DEMOCRATIC STAFF DIRECTOR

September 2, 2025

The Honorable Douglas A. Collins
Secretary
Department of Veterans Affairs
810 Vermont Ave. NW
Washington, DC 20420

Dear Secretary Collins:

We write to express serious concern regarding reports that approximately 35,000 veterans recently received erroneous letters from the Department of Veterans Affairs (VA) indicating that they are facing foreclosure. For many veterans and their families, such a notice can cause significant distress, confusion, and financial hardship—even if issued in error. We are equally alarmed that this error took place and that VA has failed to notify Congress, which is unacceptable.

This alarming situation comes at a time when VA has ended critical measures designed to help veterans avoid foreclosure. The Veterans Assistance Servicing Program (VASP) offered struggling borrowers stability during difficult times, and VA's rash decision to cancel that critical program has left many veterans and their families at risk of losing their homes. Against that backdrop, the widespread distribution of inaccurate foreclosure notices not only undermines confidence in VA's loan servicing operations but also places undue emotional and financial strain on veterans who rely on VA for accuracy, support, and advocacy.

We respectfully request an immediate written explanation of how this failure occurred, what corrective actions are being taken, and how VA intends to prevent similar mistakes in the future. We further request that VA contact each impacted borrower and explain to them what happened and present them an accurate summary of their current mortgage status.

In addition to understanding how such a broad error occurred, it is equally important to know whether the reverse problem may have taken place—whether some veterans who should have received accurate foreclosure notices did not receive them at all. If so, this would create a separate and equally serious risk, as veterans might be deprived of the opportunity to act in time to protect their homes. We ask that VA clarify in writing whether this possibility has been identified and explain what steps are being taken to ensure that veterans entitled to receive proper notice are not left unaware of their situation.

The Honorable Douglas A. Collins

September 2, 2025

Page 2

Our nation owes veterans not just gratitude but reliable, competent administration of the benefits they have earned and deserve. We urge you to treat this matter with the utmost urgency and provide a public accounting of steps being taken to ensure no veteran is wrongly placed at risk of foreclosure due to administrative error.

Thank you for your prompt attention to this critical issue. Should you have any questions, you may contact Mr. Justin Vogt (Justin.Vogt@mail.house.gov) and Ms. Kassie Stagner (Kassie.Stagner@mail.house.gov) with the Subcommittees on Economic Opportunity and Technology Modernization. We look forward to your response by no later than close of business on Friday, September 12, 2025.

Sincerely,



Mark Takano
Ranking Member
House Committee on Veterans' Affairs



Chris Pappas
Ranking Member
Subcommittee on Economic Opportunity



Nikki Budzinski
Ranking Member
Subcommittee on Technology
Modernization