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ONE HUNDRED SEVENTEENTH CONGRESS

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May 20, 2022

The Honorable Denis McDonough
Secretary
U.S. Department of Veterans Affairs
810 Vermont Ave., NW
Washington, DC 20420

Dear Mr. Secretary:

I write today to request documents and information about actions taken by the Department of Veterans Affairs (VA) related to concerns with Cerner Millennium and the Electronic Health Record Modernization (EHRM) project.

There is a long history of concerns related to the program, specifically with training, change management, and applications not functioning in a way that supports how VA provides health care. VA and Cerner appear to be making very little progress in addressing these issues.

Additionally, at the April 26, 2022, Subcommittee on Technology Modernization hearing, it was revealed that there had been more than fifty-seven unplanned system outages and more than fifty unplanned system degradations since the initial go-live at Mann-Grandstaff VA Medical Center in Spokane, WA. Since the hearing, the Subcommittee has learned of additional outages and degradations raising major concerns about system stability.

To that end, as part of the Committee's ongoing oversight of the EHRM project, I request the following:

1. Copies of any letters of concern, including any attachments, sent by VA to Cerner.
2. Copies of any responses to letters of concern, including any attachments, sent to VA from Cerner.

The Honorable Denis McDonough

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I request this information be provided no later than May 27, 2022. For any documents provided as a response to this request, please do not apply a watermark or provide the documents in a format that disables printing. Please ensure that any and all attached or embedded images are fully visible, and that no redactions are applied. If you have any questions regarding this matter, please contact Tim Brennan, Staff Director for the Subcommittee on Technology Modernization at timothy.brennan@mail.house.gov.

Sincerely,

A handwritten signature in black ink that reads "Mark Takano". The signature is fluid and cursive, with the first name "Mark" and last name "Takano" clearly distinguishable.

Mark Takano
Chairman